

Agenda
NOTICE OF PUBLIC MEETING
A MEETING OF THE ANIMAL CARE SERVICES ADVISORY BOARD WILL BE HELD AT
The Animal Care Services Facility, 4710 State Highway 151, San Antonio, TX 78227

On Wednesday, October 20, 2010 AT 6:30 PM TO CONSIDER THE FOLLOWING MATTERS:
ANIMAL CARE SERVICES ADVISORY BOARD MEETING
Sallie Scott, Chair

At any time during the Animal Care Services Advisory Board Meeting, the Board may meet in Executive Session regarding any of the matters posted below in compliance with the Texas Open Meetings Act (Attorney-client, Personnel, Security, Real Estate) under Chapter 551 of the Texas Government Code.

1. Call to Order
 - a. Introduction of Erik Walsh, Assistant City Manager
 - b. Remarks by Board Chair, Sallie Scott

CONSENT AGENDA, ALL TO BE DISCUSSED AND VOTED ON AT ONCE:

2. Approval of Meeting Agenda
3. Approval of minutes from September 22, 2010 Animal Care Services Advisory Board Meeting.

REGULAR AGENDA

4. ACS Employee of the Month – *presented by Gary Hendel, ACS Director*
5. Update on Brooks Kennel Facility – *presented by Gary Hendel, ACS Director*
6. Citizens to be Heard.
7. Committee/Standing Committee Announcements
 - a. Selection of Walk-through participants for next inspection
 - b. Walk-through Report – *presented by Randy Murdock, 5 min*
8. Subcommittee Reports
 - a. Operations – *presented by Rita Braeutigam, 5 min.*
 - b. Adoption-Live Release Committee Status Report – *presented by Rita Braeutigam, 5 min*
9. Consortium of Partners Report – *presented by Gavin Nichols, San Antonio Area Foundation 10 Min.*
Report regarding consortium's community education and awareness campaign on pet owner responsibility, including spaying and neutering; reduction of stray and homeless animals; best practices of animal care organizations; implementation of effective public policy and ordinances; fundraising; and the fostering of further development of consortium partners.
10. Alamo Area Partners for Animal Welfare Report – *presented by Sallie Scott, Board Chair 5 Min.*
11. Friends of Animal Care Services – *presented by Sallie Scott, Board Chair 5 Min.*
12. Special Presentation – Animal Care Services 2011 Outreach Ideas/Goals – *presented by Laura Cantu 10 min*
13. Director's Report – *presented by Gary Hendel, ACS Director 10 Min.*
ACS personnel information; ACS media contacts and coverage of ACS issues; Veterinary Manager's report; Financial report by staff regarding ACS revenue collected, expenditures and donations, Special Project Updates - Brooks

DISABILITY ASSISTANCE NOTICE

This meeting site is accessible to persons with disabilities. Parking is available. Auxiliary Aids and Services are available upon request. Interpreters for the Deaf must be requested forty-eight [48] hours prior to the meeting). For Assistance, Call (210) 207-7245 Voice/TTY.

La reunión es accesible a personas incapacitadas. Se hará disponible el estacionamiento. Equipo y servicios adicionales (interpretes para los sordos) se harán disponibles si se pide con cuarenta y ocho (48) horas de anticipación a la reunión. Para asistencia llame al (210)207-7245 por voz/servicio de TTY.

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City of San Antonio Animal Care Services Meeting Minutes

DAY: 9/22/10
TIME: 6:00 pm
LOCATION: ACS - 4710 State Highway 151

Members Present: Bill White-Chair, Sallie Scott, Randy Murdock, Pamela Cravetz Hernandez, Carole Abitz, Rita Braeutigam, Mona Thaxton, John Bellett, Charles Pruski, Dr. Shannon Espy, David Garza-HNSD Director, Gary Hendel-ACS Director, T.C. Broadnax-Assistant City Manager

Members Absent:

1	Call to Order	Meeting was called to order at 6:03 pm by Randy Murdock.
2	Consent Agenda	Motion to approve the Minutes. Rita Braeutigam 2 nd the motion.
3	Approval of Minutes	Minutes Approved with a unanimous vote
4	Employee of the Month	Gary Hendel announced employee of the month: <ul style="list-style-type: none"> Eric Vryn (Foster Coordinator) – Eric has been with us about 4 months and immediately understood what our goals were and has been instrumental in growing our program Laura Cantu – Eric has been wonderful in these 4 months and has really worked hard to organize the fostering program.
5	Citizens to be Heard	<p>John Bachman</p> <ul style="list-style-type: none"> No Kill 2012 is dead and the plan was for 5 years and we have 1 year and 3 months to get there and we're going in the opposite direction. At the rate we're going now, you will be killing 24,000 and the 10-12,000 being brought in at Brooks will mean you will be bringing in about 44,000 and killing about 32,000, which is the same where you were when we started this program. I'm not trying to point out it's a failure, it's just more spay/neuter and adoptions will get you to no kill. You have to do whatever the amount of spay neuters each year for 3-4 years to get where we need to be. We have about 240,000 in the community. Accept the inevitability and come up with a plan and let everyone know what needs to be done before we can get there. I've sent this information to you and City Council, what's needed; but we need to up the numbers of spay and neuters. We have to do adoptions and rent spaces to get additional animals adopted. Change our personnel thoughts from catch and kill to adopt out. Change the field officers to adoption counselors Shelve the Brooks idea as it will be a nice place for hurricane evacuations and let's get back to saving and not killing. <p>Randy Murdock</p> <ul style="list-style-type: none"> We are all working to getting there and we needed Brooks to get the offsite adoption facility. Staff is doing the best they can and are working very hard to address issues.
6	Committee/Standing Committee Announcements	<p>Charles Pruski – Nominating Committee</p> <ul style="list-style-type: none"> Everyone should have a packet in front of you from the nominating committee and you can see the members who were nominated and more are willing to serve. We canvassed to see what nominations we could get and who are willing to serve. Randy indicated to me he was running for Vice Chair and we will obtain nominations from the floor today as well. Randy Murdock – I'd like to give all candidates a brief time to talk to the Board as to why they want to serve. Carol Abitz – I've been involved in saving animals since 1992. I suggested the first dog park in San Antonio. I've assisted Ch. 5 revisions and would like to see new board members to get a copy of by-laws

- and strategic plan.
- I'm concerned that the Board is obligated to the public and some get away from it. The process is important.
- We're not acting in accordance with our by-laws by moving the meetings around. The meetings are set at the beginning of the year and that's the way it should stay. It's against the by-laws to move the meetings around
- Lastly, I looked at the strategic plan and a lot of the objections are on-going and I think we are missing with the neighborhood associations and there is a lot of work to be done with the neighborhood associations and the churches to improve our accountability. Any questions.
- Randy Murdock – Thank you Carol, those are good and valid points.
- Sallie Scott – I've been in the business for 40 years and have run an animals shelter for 13 years.
- I was on the first board of SpaySa ARC and developed the checklist for the Walk Throughs
- I helped select Gary Hendel
- I speak before Council and meet with them as well provide updates as to what we are doing
- I would like to accomplish follow-ups for the walk throughs and see more marketing done for the animals and adoptions.
- I speak periodically to the Quality of Life
- Randy Murdock - Thanks Sallie. Next up is Vice Chairman nominee Sallie Scott
- Sallie Scott – The Same as before applies.
- Randy Murdock – I like to be Vice Chairman of this advisory Board. I was also on the selection committee when Gary was chosen.
- One thing I'm proud of the most is that I assisted putting the offsite adoption facility at Brackenridge. I thank many to include our champion Mr. Broadnax. If nothing else, I feel a part of something great.
- Next we have secretary candidate Mona Thaxton
- Mona Thaxton – I'd like to propose to have formal orientation for Board members to help understand the animal care facility and advocacy in this City with all the different groups and causes
- I'd like to see us raise more money, not from the City budget, but from private organizations and foundations.
- We have to stem the tide and deal with the intake at all times with the animal situations which create the problem.
- We need to continue to work with the San Antonio Area Foundation and we have to work together to spay and neuter more animals.
- We have to raise more money for the Brackenridge facility.
- My main focus is raising money and the advocacy.
- Bill White – I've been a member since 2005 and continue to serve District 3 on other boards.
- Animal welfare, I've been involved with for more than 20 years and worked to get a non-profit going near Fort Bragg . N.C.
- I love challenges and have been a part of at least ½ dozen activities since I've been on the ACS Advisory Board and hope some of these pay off.
- I have worked hard with partners to get a designer on board for the Brackenridge facility and support FACS on their mission and activities.
- I plan to lobby City Council on additional funds for next year for spay/neuter.
- I look forward to working with each of the Board Officers
- Charlie Pruski – Election of the Board Chair, we have two candidates (Sallie Scott and Carole Abitz) - Those in favor of Carol Abitz – 3, and those in favor of Sallie Scott – 7. Congratulations to Sallie Scott as the ACS Advisory Board Chair.
- Charles Pruski – Election of the Vice Chair Position, we have two candidate (Bill White and Randy Murdock)
- Bill White – I'd like to concede and withdraw.
- Charles Pruski – We have a sole candidate Randy Murdock. 10 Votes received. Congratulations Randy as the new Vice Chair
- Charles Pruski – Election of the Secretary Position, we have two candidates. Mona Thaxton would like to concede. We have Bill White. Randy moved to have Bill accepted as Secretary, Mona Thaxton 2nd, 10 votes. Congratulations Bill.
- Charles Pruski – Our new officers: Sallie Scott-Board Chair, Randy Murdock-Vice Chair, Bill White-Secretary
- Randy Murdock – I want to thank Carole Abitz for her willingness to take more of a leadership role.

	<p>Shelter Walk Through Report: Pamela Cravets.</p> <p>Randy Murdock and Rita Brauetigam are the next Walk Thru Participants: (PowerPoint Presented for Walk Thru) no powerpoint</p> <ul style="list-style-type: none"> o I did the walk through on September 13th and Ronnie escorted me, so thank you Ronnie o The reception area was neat and clean and people were greeted politely and helped promptly. o The new lost pet kiosk is a nice addition; someone wanted to use it to locate her lost Yorkshire Terrier, but didn't know how so Ronnie assisted in showing how the system works. o Grass needed to be mowed as it's been allowed to grow too tall. o The paws on the sidewalk need to be painted. o There were dogs and volunteers in the play yards and several families were in the kennels looking to adopt a new family member o The volunteer area was very well organized; however, the volunteer name tags have been removed from the wall and replaced with a file box. o The EBI room was clean and orderly. Employees were entering information in the computer and some were getting ready to go home. No animals were being euthanized o The kennels were clean, free of odor and well organized. I was greeted at each kennel by staff. o The green sleeve was noted for adoption and the orange sleeve was visible for rescue. An explanation of the color code is visible in each kennel. Many of the kennels had beds, blankets and toys, but not all. o The cat area was neat and clean. Nearly all the cages had cats ready for adoption. The area was full of people and the new enclosure had several cats in the play area o The clinic was clean and neat. No surgeries were being performed at the time; however, one badly injured dog's wounds were being cleaned. o Overall it was a great walk through
Subcommittee Reports	<p>Rita Braeutigam</p> <p>Adoption-Live Release Committee Status -- Report Attached</p> <ul style="list-style-type: none"> o Our intake was 2498 o Live Release 554 o Returned to owner was up 14% and we had a total of 23 offsite adoptions o We met on August 17th to discuss strategies and some have been prioritized but won't begin until Brooks is completed. o Some of the things considered were to provide advertizing promotion to include super adoption events and have each of the large groups host these events. o Private adoption events at their offices o We are having a large transport on October 25th and I need transport fosters for this program. Please see Eric or myself if you are interested o We have a wish list and we'd like to make this centralized and a more of a cooperative adoption effort o Better use of PetSmart and Petco's could benefit our numbers o I'd like to see Roadside and Flea Markets to get animals adopted. (I don't think she said this.) o I'd like to increase the rescue capacity.

7. Consortium of Partners Report

<p>Bill White (Report Attached)</p> <ul style="list-style-type: none"> o Gavin Nichols requested that I present the reports and no kill partnership. o The campaign officially launched the website on August 3rd and a press conference was held on August 10th. o The grass roots event has been scheduled for Council Districts 1-6 o ACS conducted a mobile clinic at the Davis-Scott YMCA on August 14th o A Pet Fiesta was held on August 21st at the Davis Scott YMCA o A spay/neuter clinic was held at the Eastside Boys and Girls Club on August 28th o 74 free surgeries were provided at the clinics o We've printed 20,000 of the bilingual sterilization comic books and 10,000 were picked up by Jesse Enriquez of ACS for educational purposes. o 4179 surgeries were performed in August at our high volume, low cost spay/neuter clinics. This is more than 845 more than August o The Consortium met on September 8th. The next meeting is scheduled for November 10th o From the Strategic Plan Review Meeting, the five priority areas have been agreed to be focused on: (Increasing adoptions, Filling spay/neuter capacity, Education, Fundraising, and Standardizing laws across Bexar County Municipalities.

- o Bill White – I'd like to make a suggestion to move back to the original time of 6:30 p.m.
- o Randy Murdock - Lets take a vote. All in favor of having the ACS Board Meeting at 6:30 p.m. on the 3rd Wednesday please raise your hand. All are in favor.
- o Gary Hendel – We have an opening in our department for a Sr. Management Analyst who will be here October 1st. Her name is Elizabeth Brown and has worked for ACS and she will be a great asset to our team. We are evaluating all the projects currently done by Ronnie and Laura; and I believe Elizabeth will take over the Live Release Program.
- o I'm pleased to have her join our team.
- o John Bellett – I'd like to recognize Bill White for doing a great job as Animal Care Services Board Chair.

8. AAPAW Report

Sallie Scott – (Report Attached)

- o Adoptions at AAPAW events are on the rise with a 67% increase.
- o Our goal is to adopt 2010 pets before the end of 2010.
- o We are currently at 1832 adoptions
- o We're determined to achieve "No Kill", by saving one life at a time and have generated up to 3 TV stations present at each of the last four AAPAW events
- o AAPAW will have its first mega event on September 25-26 at the Fall Home and Garden Show at the Alamodome
- o ACS, ADL and San Antonio Humane are contributing \$700 per event for media support and the first event is September 16th at Petco Across from North Star Mall.
- o AAPAW was invited by Whole Foods Market to be recipient of their quarterly community giving date on November 10th
- o There will also be a mini adoption event with possibly 3 groups in front of the store that day.
- o 5% of the sales proceeds that day will be donated to AAPAW.
- o AAPAW had info tables at the Henry B. Gonzalez Convention Center on September 16th, to promote pet friendly housing to apartment owners and property managers
- o AAPAW is submitting it's first grant application to PetSmart Charities for a spay/neuter rebate program

9. Friends of Animal Care Services

Sallie Scott – (Report Read)

- o Sallie Scott – I attended 5 City Council District budget meetings; speaking at each one, reminding attendees, and including officials of the importance of spay/neuter
- o This was also a chance to educate people on one of the FACS focuses – "The Link" between animal abuse, child abuse, and family violence.
- o As a result of these meetings, the law enforcement PowerPoint presentation will be incorporated into the training at each police substation in San Antonio
- o With the selection of the Architect for the Pet Center in Brackenridge; FACS is seeking volunteers to help raise funds to make this facility a true "celebration of pets" with an education building and donations for furniture, fixtures, and equipment for the kennel, cat area, and spay/neuter clinic.
- o The PAWSitively San Antonio newsletter is ready and a copy is provided for each ACS Advisory Board member.

10. Special Board Briefings and Discussion

Gary Hendel (Presentation)

- o San Antonio has an extreme stray problem and we have 194 kennels here and sometimes we have to double up animals. However, we don't double aggressive animals or bully breeds
- o We were given \$500,000 to build additional kennel space, so we looked to find property and we located kennels at Brooks City Base.
- o The facility is 175 feet long by about 15 feet wide
- o It's on the same property as the SAPD kennels
- o Each building has approximately 100 kennels in them
- o It's nothing more than a dog pound, and this is not a modern style animal shelter
- o We have cleaned the facility, painted the floor with epoxy paint and we are using the same cleaning procedures we do currently at 151.
- o We've retrofitted the facility to prevent nose to nose contact between the animals and also created guillotine doors and each dog will have two 4'x5' kennels, which provides space and prevents too much contact between staff and the animals
- o We have portable cooling units and fans to reduce the temperature in the facility to make it more comfortable during high temperatures in the summer months in South Texas
- o This will allow continuous air movement in the facility
- o We took temperature readings and the floor temperature was 79 degrees

- We installed a misting system to provide constant cooling in the facility, in addition to the cooling system and fans
- We installed lighting on each end of the kennels and a new road to include parking area has been provided to include lighting in the parking area
- We thought we were doing the right thing when we moved in; however, our lease stated that no private citizen or rescue group would be allowed on the base
- With the lack of access, we removed all animals to address this issue and make sure we provide the same rescue avenues for all animals at Brooks.
- Our tentative date to re-open the facility should be after the 1st of the month.
- Staff is working through the procedures for this and after speaking with the CEO of BDA, we will provide those names to BDA and they will be provided a sticker to gain access on the facility
- Residents and citizens will have access to animals through a variety of ways to include, our website and pet harbor. It will be available at all link centers, libraries, and also at the 151 kiosk.
- This is not enough, so we are working through BDA to make other provisions to allow some form of access for them.
- Staff is working to provide webcam access to provide additional means to citizens and residents
- Rescue groups will have to have an approved application on file with us to gain access
- We've installed 6 new 75,000 BTU heaters in each of the facilities to make sure when temperatures drop, the animals remain comfortable.
- We will have a Veterinary Technician on duty to check all animals.
- Every animal will be brought to 151 to be screened and checked by the veterinarian here at ACS and then be transported to Brooks.
- Animals that are obviously owned will remain at 151 and street dogs will most likely go to Brooks.
- We addressed the pest control issues through Terminex and Ronnie coordinated with Parks and Recreation to get restitution workers to mow grass and make the area look presentable.
- Charles Pruski – is the security issue temporary when the base leaves next year?
- Gary Hendel – My understanding is that it will go away
- T.C – It's not about restricting anyone; it's about keeping the volume of traffic gaining access to the facility. They have expressed a willingness to work with our rescue partners to gain access. Brooks will not stop them; however, staff will have to share the information with citizens who go back to our facility. They are partners at this point and the military is leaving in a year and this is merely surrounding access to the facility for non-brooks related issues that there is a concern
- Gary Hendel – Charles, this was brought up for discussion for the first time this past month and some things that were brand new. My plan is to finish the policy and get the Live Release committee's buy-in on the policy
- Rita Braeutigam – my concern is the dogs located at Brooks aren't forgotten and they are provided exactly the same opportunities as the animals located at 151. The Policies are iron clad and I don't want any falling through the cracks.
- Gary Hendel – there have been some additions since we last met. If you have specifics to include, please let me know as I'd like to hear them. We can discuss each or you can provide them to me and I can make sure we get them addressed to be added to the policy
- Gary Hendel – There are some operational issues which are being brought up and this is a work in process
- Rita Braeutigam – How many rescuers are on file?
- Gary Hendel – we have about 50 currently on file; however, some only take a few animals each year. I anticipate maybe having 8-10 rescue organizations available to access Brooks. Our plan is to have them come from 11am-4:30 pm
- Dr. Espy – My hope is that this is used as a temporary facility only and not as a permanent facility. It's not an ideal housing area, but it will work for a temporary facility. It's more of a band-aid to the situation.
- Gary Hendel – We are looking at this for a temporary facility and our lease is just for 2 years only. My hope is the City Council will find funding for the same amount of space at the 151 facility. I'd like to ask Sallie to comment, since she travels around and visits many shelters
- Sallie Scott - Going around Texas, I have done many shelter evaluations. I was Director of ADL for 13 years and many shelters around Texas would give anything to have something this nice. You have done a great job. You and your staff have done great.
- David Garza – I was there with Shannon and this does need to be temporary and we need to work on a serious fund raising campaign.
- Gary Hendel – I'd be happy to take any of you anytime on a tour of the facility to show you the area
- Rita Braeutigam – At 151 we've done a wonderful job with disease control and hope this same level of cleaning is done over there. My concern is we don't want to bring any disease with them from Brooks.
- Gary Hendel – we are exploring making this a quarantine facility. We've been inspected by the State Veterinarian and we were at the very top of the grading scale
- Vincent Medley – Mainly with a quarantine facility you have to prevent nose to nose with each other and you have to address the ability to Plexiglas each side of the kennel to isolate each dog from having contact with any other animal
- Gary Hendel – to completely prevent nose to nose we have to run Plexiglas completely up the side.
- Dr. Espy – you can also use every other kennel which would address this issue.
- Gary Hendel – I will revisit with the State Veterinarian to address what all needs to be done to address this facility as possibly being used for quarantine of animals

- o Gary Hendel – Vincent created a tiered system as to what animals will go to Brooks, and this is currently being looked at.
- o Sallie Scott – Most that I've seen that have quarantine are usually the back fourth of the facility.
- o Gary Hendel – it would be real easy to use the last 50 cages to setup for quarantine at Brooks.
- o These are all ideas which will be addressed moving forward on the possibility of having this be used for a quarantine facility.

11. Directors Report

Gary Hendel (Report Attached)

- o I'd like to thank Ronnie in organizing the paperwork and policy, Laura, and Vincent and they have done a lot and thank them.
- o I'm pleased to see a positive report from Pam, as it's not always we have this on the walk through report. I'd like to see what was missed
- o The design committee has met and we've brought in the top two to interview and both of the firms were great with what was presented and know it will be a great facility. It's slated to be completed within 20 months.
- o We're working on our online licensing program and Ronnie has taken over this program and is moving this program forward. I expect to make some headway in the next couple months.
- o Our budget was approved, but was not easy and I'd like to thank all of you that attended the meetings and provided insight on what ACS needed. As part of the budget, the City Manager provided \$250,000 for spay/neuter and it was increased to \$500,000 in the very end before adoption, and this is a fantastic thing.
- o Jacy Peralta is working to put together a list to design a program that will maximize the \$500,000
- o We're coming together as an organization and it's a group process for us raising money and all of us are in this together. We want to enhance what each of the others is doing instead of competing with others for dollars.

12. Next Meeting Date

October 20, 2010

13. Adjourn

The meeting adjourned at 7:53 p.m.



Animal Care Services
4710 State Highway 151, San Antonio, TX 78227
210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



**EMPLOYEE OF THE MONTH
OCTOBER 2010**


EMPLOYEE of the Month

September

Robert Heifner is an Animal Care Attendant with several years of valuable animal care experience. He is dedicated, courteous and one of the most reliable employees we have at ACS. He has fantastic customer service skills and is an overall pleasure to work with.

CITY OF SAN ANTONIO
Animal Care Services
Interdepartmental Correspondence

TO: Animal Care Advisory Board

FROM: Gary Hendel, ACS Director 

COPIES: Erik J. Walsh, Assistant City Manager, Vincent Medley, ACS Assistant Director

SUBJECT: Brooks Kennel Update

DATE: October 20, 2010

San Antonio has long been plagued with a chronic stray problem. In FY 2010, ACS was given the policy direction to address the City's stray animal population and explore strategies that would increase kennel space and allow staff to pick up more animals. As a result of this effort, City Council approved \$500,000 to build additional kennel at the main ACS facility located at highway 151, however, this amount would not allow for the appropriate kennel space to address the stray problem effectively.

In March 2010, staff identified existing kennels located at Brooks City Base and initiated coordinating efforts with Brooks Development Authority (BDA) to amend the City's lease agreement to include these kennels. On May 13, 2010, Council unanimously approved the amended lease agreement with BDA and authorized up to \$125,000 to retrofit and improve the facility for ACS use. The completed renovations will allow the shelter to humanely house and care for approximately 10,000 strays annually.

On September 8th, ACS began using one kennel at Brooks on a very limited basis to identify any potential facility and operational issues associated with the kennels, prior to full utilization. Shortly thereafter, ACS began to receive requests by various rescue groups to visit the shelter. Because public accessibility was not a component of the BDA lease agreement, ACS staff was directed to transition all animals housed at the Brooks location to the main facility at Highway 151. All of those animals received an administrative hold for five (5) days. Staff also discontinued transporting animals to the Brooks location until the operational plan was refined to allow appropriate access for our rescue partners as well as owners whose lost pets may be housed at Brooks.

On September 16th ACS formed a Brooks Project Team to review all aspects of the Brooks operation to include communications, technology, accessibility for rescuers, operations, budget, transport, medical care and live release. The Team has been working with BDA executive staff to develop security protocols as well as a streamline process for providing access to those approved rescue organizations and their representatives. Additional funding was made available from the FY 2010 budget to provide supplementary renovations to be completed to provide a total of 100 kennels.

The Brooks Operation Policy and Procedures governing facility operations have been vetted by internal and external partners and all parties have received by email, a copy of the procedures. In addition; staff coordinated and provided an opportunity for guided tours of the facility on October 14th-15th.

Brooks re-opened on Monday, October 18th. Animals will be phased in over a 3-4 day period to allow a better release flow. Additional safety equipment has been installed. Animal Care Services continues to look forward to our partnership with Brooks City Base as well as our Rescue Partners.

Shelter Walkthrough & Checklist

1. At least two people should do the walkthrough as soon as possible after the monthly ACSAB Meeting. If the people who volunteered cannot go the same day, please divide up the areas and go on different days.
2. Completed Checklists need to be sent to the Chair of the Operations Committee, Rita Braeutigam, to be used to complete the Operations Committee Report. The Chair will send the walkthrough report as is to be included in the Board packet along with recommendations from the Operations Committee.
3. Try to go at a different time of day than the last walkthrough to get a different perspective. Ask the Operations Committee Chair the time of the last walk through.
4. Start in the lobby and identify yourself as an ACS Advisory Board member and ask for a pass to get into the buildings.
5. As you go through the facility, use check marks and spot check kennels and cage areas. Make notes in the **Comments** sections.
6. During the time spent in each area, ask employees what suggestions they have for making their work environments better.
7. As soon as possible, write up your report using the checklist provided. Confer with the other person doing the walkthrough and designate one person to write the final report.
8. If you have any suggestions for the checklist, please contact Sallie Scott at salliescot@sbcglobal.net.

**Animal Care Services Advisory Board
Walkthrough**

Date: _____

Day of the Week _____

Time of Day _____

Person doing the walkthrough _____

Other people with you:

Shelter Checklist for Walkthroughs

Public Areas

Clean
Telephone answered in a timely way
Telephone etiquette
Clients helped in a timely way
Orderly in helping clients
Courteous
Educational Information Available
Comments:

Common Areas

Grass mowed
No weeds
Trees look healthy
Directions to Other Areas clearly marked by painted paw prints
Comments:

Volunteer Office

Calendar up to date
Nametags
Comments:

Annex Building

Comments:

Kennel #

Greeted when arrive
Runs clean – check door especially
Water buckets full of fresh water
Food Bowls
 One for each dog being fed
 Or washed and stacked
Drains free of gunk
Blankets/beds in laundry barrels
Equipment in each area – well-maintained & out of the way
Chemicals properly labeled
Toys that can be disinfected in runs/cages How many?
Employees neatly dressed & groomed
Employees wear **name badges**
Not all employees taking a break in back at one time
Number of empty runs
 Expecting a sweep if many empty runs?
Number of drains clogged

Comments:

Kennel/cage cards

Name (not unknown)
Male/Female
Weight
ID#
Vaccinations: Dhpp, Bordetella, Rabies (over 3 mos.)
Administered: Heartworm prevention, Strongid (for worming), Microchip

Tests: Heartworm (over 6 mos), fecal test
Scanned for Microchip or tattoo located
Picture depicts pet as adoptable as possible
Great descriptions making pet more adoptable

Comments:

Animals Displayed as adoptable
Groomed
Bed and blanket present
Toys in each run
Marketable

Comments:

Kennel #

Greeted when arrive
Runs clean – check door especially
Water buckets full of fresh water
Food Bowls
 One for each dog being fed
 Or washed and stacked
Drains free of gunk
Blankets/beds in laundry barrels
Equipment in each area – well-maintained & out of the way
Chemicals properly labeled
Toys that can be disinfected in runs/cages How many?
Employees neatly dressed & groomed
Employees wear **name badges**
Not all employees taking a break in back at one time
Number of empty runs
 Expecting a sweep if many empty runs?
Number of drains clogged

Comments:

Kennel/cage cards

Name (not unknown)
Male/Female
Weight
ID#
Vaccinations: Dhpp, Bordetella, Rabies (over 3 mos.)
Administered: Heartworm prevention, Strongid (for worming), Microchip

Tests: Heartworm (over 6 mos), fecal test
Scanned for Microchip or tattoo located
Picture depicts pet as adoptable as possible
Great descriptions making pet more adoptable

Comments:

Animals Displayed as adoptable
Groomed
Bed and blanket present
Toys in each run
Marketable

Comments:

Kennel #

Greeted when arrive
Runs clean – check door especially
Water buckets full of fresh water
Food Bowls
 One for each dog being fed
 Or washed and stacked
Drains free of gunk
Blankets/beds in laundry barrels
Equipment in each area – well-maintained & out of the way
Chemicals properly labeled
Toys that can be disinfected in runs/cages How many?
Employees neatly dressed & groomed
Employees wear **name badges**
Not all employees taking a break in back at one time
Number of empty runs
 Expecting a sweep if many empty runs?
Number of drains clogged

Comments:

Kennel/cage cards

Name (not unknown)

Male/Female

Weight

ID#

Vaccinations: Dhpp, Bordetella, Rabies (over 3 mos.)

Administered: Heartworm prevention, Strongid (for worming), Microchip

Tests: Heartworm (over 6 mos), fecal test
Scanned for Microchip or tattoo located
Picture depicts pet as adoptable as possible
Great descriptions making pet more adoptable

Comments:

Animals Displayed as adoptable
Groomed
Bed and blanket present
Toys in each run
Marketable

Comments:

Kennel #

Greeted when arrive
Runs clean – check door especially
Water buckets full of fresh water
Food Bowls
 One for each dog being fed
 Or washed and stacked
Drains free of gunk
Blankets/beds in laundry barrels
Equipment in each area – well-maintained & out of the way
Chemicals properly labeled
Toys that can be disinfected in runs/cages How many?
Employees neatly dressed & groomed
Employees wear **name badges**
Not all employees taking a break in back at one time
Number of empty runs
 Expecting a sweep if many empty runs?
Number of drains clogged

Comments:

Kennel/cage cards

Name (not unknown)

Male/Female

Weight

ID#

Vaccinations: Dhpp, Bordetella, Rabies (over 3 mos.)

Administered: Heartworm prevention, Strongid (for worming), Microchip

Tests: Heartworm (over 6 mos), fecal test
Scanned for Microchip or tattoo located
Picture depicts pet as adoptable as possible
Great descriptions making pet more adoptable

Comments:

Animals Displayed as adoptable
Groomed
Bed and blanket present
Toys in each run
Marketable

Comments:

Kenner # 4

[illegible]

Kennel/cage cards

[illegible]

Cats

Cages clean – especially check cage door
Clean litter boxes
Bedding present
Newspaper clean
Clean water bowls with water
Food bowls present or having been cleaned
Perches and shelves
Toys that can be disinfected
Employees wearing name badges
Not all employees taking a break
Equipment maintained & out of the way
Chemicals properly labeled
Cage cards complete – See Cage Cards below
Number of empty cages
Cats in play yard
Comments:

Cage Cards

Name (not unknown)
Male/Female
ID#
Weight
Description
Vaccinations: FVRCP, Felomunel (intranasal under 5 weeks), Rabies (over 3 mos).
Administered: Capstar (for fleas), Cestex (tapeworms), Strongid, Microchip, Revolution topically
Tests: FELV/FIV (6 mos. & younger)
Adoption Description
Good pictures
Comments:

Workup area across from Veterinarian's Office

Clean
Fully stocked
With syringes, needles, treatment medicine bottles in pink treatment tub, cage cleaner (labeled)
Comments:

Exam Room

Medicine bottles
Paper towels
Cage cleaner – labeled
Broom
Trash cans
Comments:

Surgery Area

Clean
ID bands – pink & blue – date and initials
Aggressive or too small – no collar – noted on kennel card
Photos of all animals
Comments:

Sick Area

Beds
Towels or blankets
Always have food and water
Clean
Comments:

Clean
Supplies needed in place
Quiet
Employees neat & groomed
Cooler clean
Comments:

Cages clean & disinfected
Well- maintained
Cleaning equipment maintained
Chemicals clearly marked

Neat
Food in cool area
Carriers cleaned

[illegible]

San Antonio Area Foundation
ACS AB Adoption Committee Status September 2010

1. September Statistics

Intake	Live Release	Healthy & Treatable Euthanasia	Unhealthy Untreatable Euthanasia	Total Euthanasia	Live Release Pct	Euthanasia Pct
2,661	633	719	1,240	1,959	23.8%	73.6%

Total Adoptions: 283 (Up 23 (9%) over previous month)
 Total Transfers: 245 (Up 87 (55%) over previous month) – HUGE!
 Total RTO's: 105 (Down 21 (15%) from previous month)
 Total Offsite Adoptions: 35
 Intake: 2,661 (Up 163 (7%) over previous month)

Healthy & Treatable Intake: 1,421
 Healthy & Treatable Live Release Rate: 44.5%
 Healthy & Treatable Euthanasia Rate: 50.6%

Intake was the highest month this in FY 2010. Live Release was the second highest month in FY 2010. Healthy and Treatable Euthanasia was the highest this month in the fiscal year.

2. FY 2010 Statistics

Intake	Live Release	Healthy & Treatable Euthanasia	Unhealthy Untreatable Euthanasia	Total Euthanasia	Live Release Pct	Euthanasia Pct
25,299	6,293	6,656	11,889	18,545	24.9%	73.3%

Total Adoptions: 2,895 (Up 134 (5%) over FY 2009)
 Total Transfers: 1,881 (Down 290 (13%) from FY 2009)
 Total RTO's: 1,517 (Up 364 (32%) from previous month)
 Total Offsite Adoptions: 35
 Intake: 25,299 (Up 2,412 (11%) over FY 2009)

Healthy & Treatable Intake: 13,410 (Down 373 (3%) from FY 2009)
 Healthy & Treatable Live Release Rate: 46.9% (Up 2.8% over FY 2009)
 Healthy & Treatable Euthanasia Rate: 49.6% (Up 2.6% over FY 2009)

3. The Live Release team met on September 14th and discussed policies and procedures that had been drafted for the Brooks City Base kennel. The team suggested numerous revisions to the draft policy, many of which were in the document presented to the ACS AB in August. We have had a subsequent meeting in early October and finished revising the policy.
- a. We were pleased that the Brooks Development Authority agreed to allowing representatives of rescue groups and adoption agencies, as well as private citizens, to walk the kennel by appointment.
 - b. We also established an email process where any citizen or representative of rescue and adoption groups could email their interest in an animal to be adopted, rescued, or returned to owner and have it held for them.

Consortium Animal No Kill Progress Report September 2010

I. INCREASE COMMUNITY AWARENESS AND OWNER RESPONSIBILITY

Awareness campaign

Talk About It! grass roots events continued in council districts 1 – 6. SpaySA conducted a clinic at their location on Laredo for residents of Council District 7. It had been planned for the Salvation Army Boys & Girls Club, but we found that it was not air conditioned. 52 free surgeries were provided. We also held a series of spay/neuter clinics at Red McCombs Superior Hyundai on NW Loop 410. SpaySA held two MASH clinics on site, ACS and SNAP each held a mobile clinic on site, and the San Antonio Humane Society held a transport to their clinic from the dealership. 152 surgeries were provided, all free. Through the end of September, 288 surgeries have been provided in these grass roots clinics.

A sparsely attended press conference was held at Red McCombs Superior Hyundai during the week-long event.

Two block walks were conducted in September to promote the clinics and 800 houses were visited.

Alamo City Bully Breeds United presented a Pet Talk to a group of homeowner association leaders at Laurel Heights United Methodist Church and the Talk About It! group also attended the Harlandale Civic parade.

II. REDUCE THE NUMBER OF STRAYS/HOMELESS ANIMALS

Spay/Neuter

3,991 surgeries were performed in September at our high-volume, low cost spay/neuter clinics. This was 657 more than September of 2009. 45,215 surgeries were performed in FY 2010; 7,497 (20%) more than FY 2009. 1,056 of the surgeries were provided for free; 12,857 in FY 2010, which is 28% of all surgeries.

Pet Retention

III. PROMOTE BEST PRACTICES AMONG ALL ANIMAL CARE ORGANIZATIONS

IV. IMPLEMENT EFFECTIVE PUBLIC POLICY AND ORDINANCES

Work began in September with the Standardizing Laws Committee. This team is working on standardizing laws across Bexar County—among the municipalities in Bexar County and with Bexar County itself.

V. SECURE NEEDED HUMAN AND FINANCIAL RESOURCES

Fundraising

Work began in September with the Fundraising Committee. The first action will be to create a newsletter and letter campaign, beginning with the corporations and institutions that were invited to the Executive Breakfast held on August 31st.

VI. FOSTER DEVELOPMENT OF CONSORTIUM OF PARTNERS

Consortium

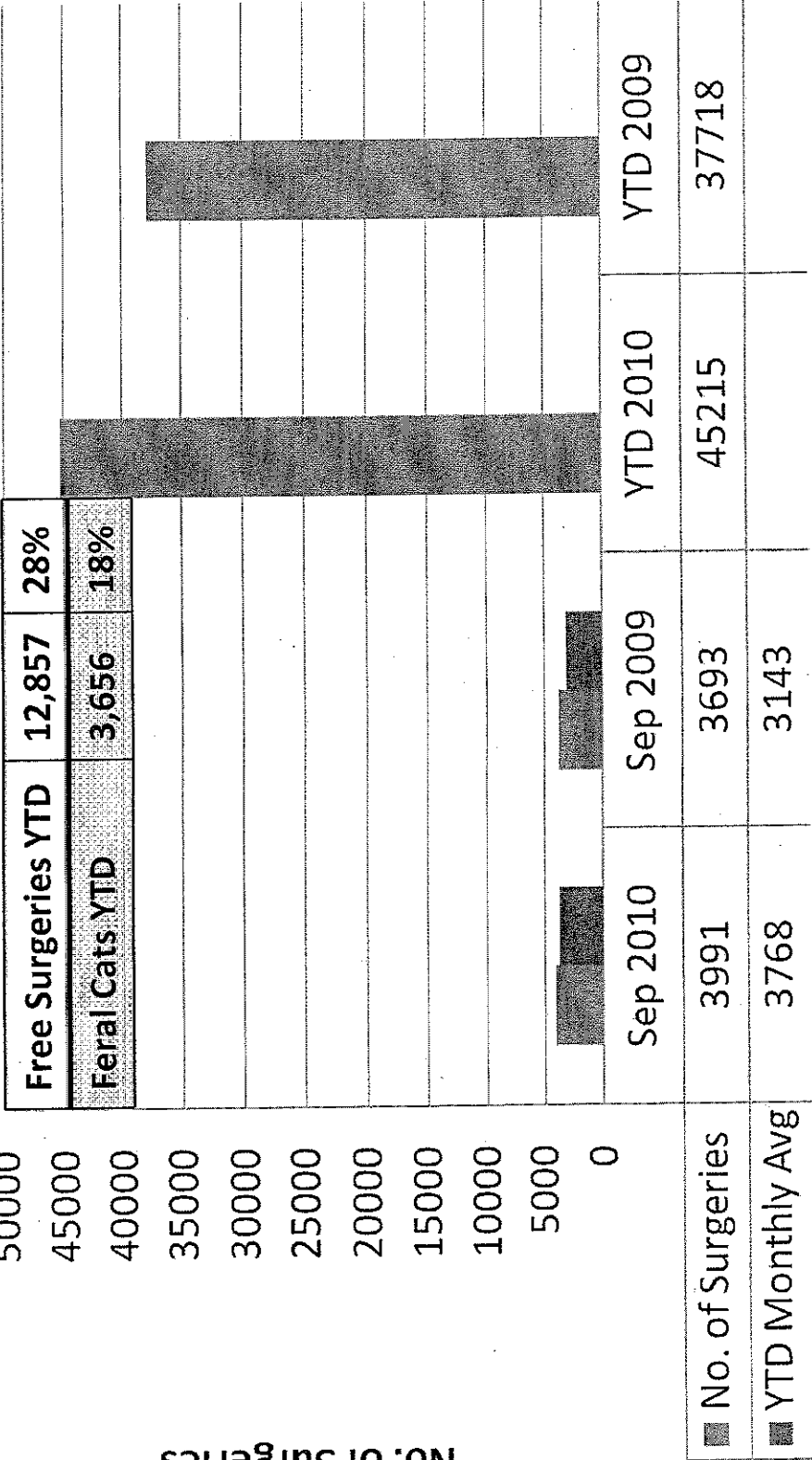
The Consortium met on September 8, 2010. The next meeting will be November 10th.

From the Strategic Plan Review meeting held on July 30th, we have met with committees for each of the 5 priority areas that we agreed to focus on over the next year to help achieve No Kill Goals:

- Increasing Adoptions
- Filling Spay/Neuter Capacity
- Education
- Fundraising
- Standardizing Laws across Bexar County Municipalities.

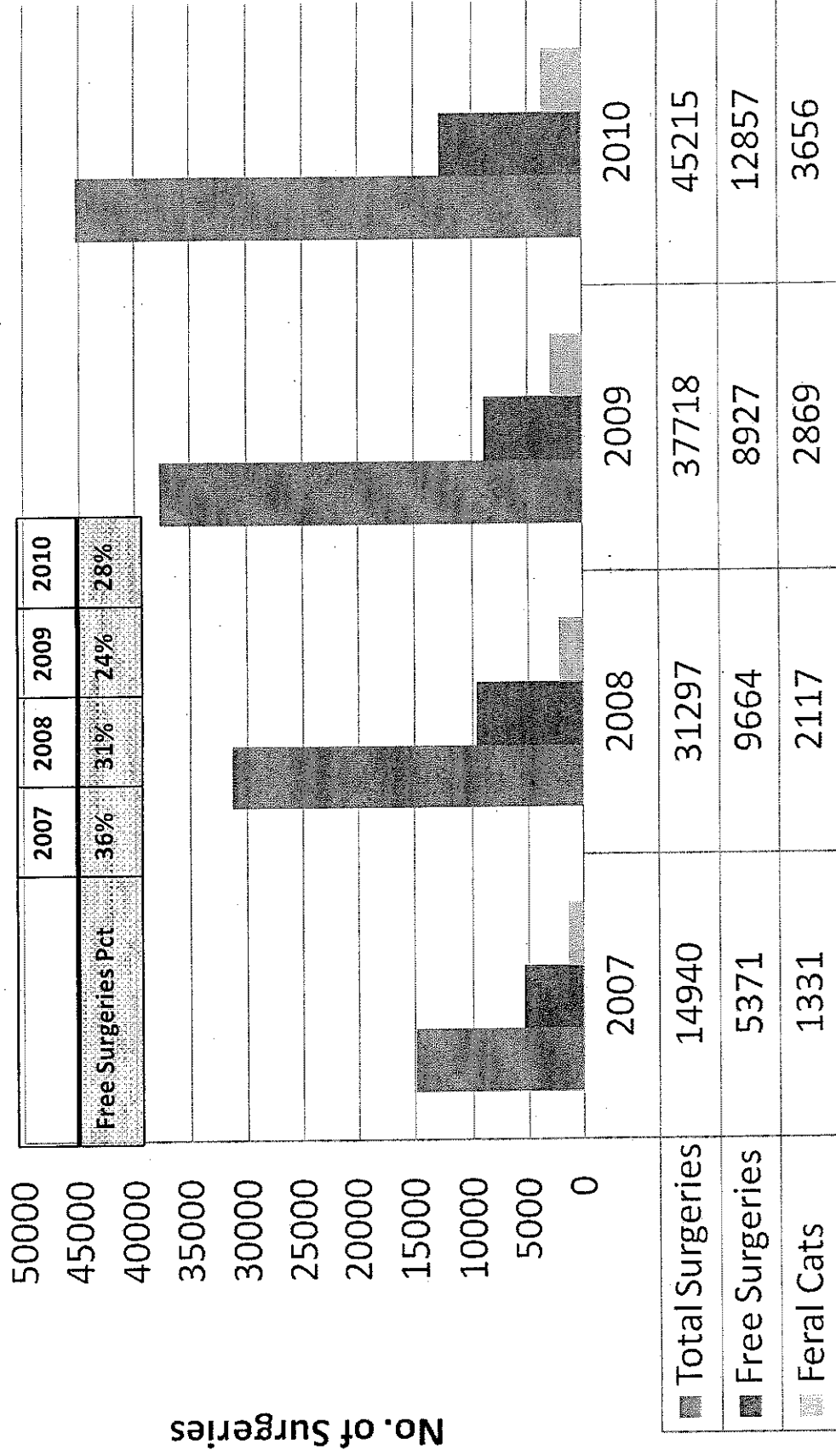
Each committee reviewed the recommended strategies that came from the July 30th meeting and came up with the top 5 or 6 strategies to work on. Work is underway now. These strategies will be the main agenda items for our monthly meeting at the City Manager's office and the Consortium will also focus its efforts on these strategic priorities.

Spay/Neuter Surgeries (Fiscal YTD)



This data is for the high volume clinics only: ACS, ADL, HSSA, SNAP, SNIPSA and SpaySA

Spay/Neuter Surgeries (Fiscal Years)



This data is for the high volume clinics only: ACS, ADL, HSSA, SNAP, SpaySA and SnipSA MASH clinics

AAPAW REPORT
15 October 2010

1. Adoption results: 1894 adoptions since 12/07 – 116 more to reach 2010 adoptions
2. Home & Garden Show in September generated a lot of traffic – members and AAPAW benefited from generous donations –great awareness building opportunity and AAPAW has been invited to participate again next spring - only 23 adoptions
3. Total adoptions at AAPAW events in September = 149 (123 dogs + 26 cats)
4. Upcoming events:
 - a. Wed, Nov 10 – Whole Foods Market Community Giving Day with 5% of sales to be donated to AAPAW
 - b. Nov 13-14 – PetSmart on 35/Walzem – first time at this store – Universal City will participate at AAPAW event for first time
 - c. Nov 20-21 – Petco Bandera – store Grand Re-opening
 - d. Dec 11 – Lifetime Fitness @ The Rim Open House
5. Board has determined strategic focus on 5 areas: adoptions, support of rescue activities, membership and volunteer development, fundraising and website development
6. New website expected to have a “soft” launch this month – will still need more contents added and formatted

Friends of Animal Care Services
Report to Animal Care Services Advisory Board
October 20, 2010

During the last month, members of the Friends of Animal Care Services Board have been meeting with prospective donors and those who have contacts with prospective donors for the offsite adoption center in Brackenridge Park.

The projected building size and respective plumbing needs for the Education Building for the new offsite Center in Brackenridge Park are in the process of being determined.

Friends of Animal Care Services wrote a grant to the Pedigree Foundation for outreach funding for Animal Care Services.

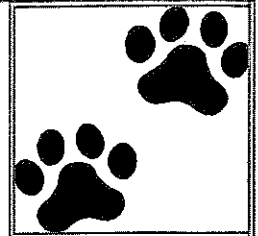
"PAWSitively San Antonio", the FACS newsletter, has been sent via print and e-mail to its mailing list.

A PowerPoint Program regarding "The Link" between cruelty to animals and people, designed for law enforcement officers, is in progress. Upon completion, FACS has been invited to show it to SAPD officers receiving continuing education.

Gary Hendel, ACS Director, in conjunction with FACS, has developed an enhanced animal cruelty investigation program budget for potential private funding by donors who have expressed interest in this area and will be presented to them this fall.



PAWSITIVELY SAN ANTONIO



Volume I, Issue #2

Sallie Scott, Editor

Fall 2010

Friends of Animal Care Services

Recognized by San Antonio City Council as the fundraising partner
with the City of San Antonio Animal Care Services

In this Issue

*FACS partners
with City of San
Antonio*

*Jessie James Leija,
FACS Spokesman*

*No-Kill
Adoption Shelter/
Spay/Neuter Clinic/
Education Center
in Brackenridge
Park!!*

*San Antonio Area
Foundation Grant*

*Membership/
Volunteer*

*ACS Employee
Highlights*

*"The Link" be-
tween animal
abuse, child
abuse, & family
violence
Featuring
Mika*

*Texas Federation
of Animal Care
Societies Annual
Conference*

*Opportunity to Give
[www.friendsof
animalcare.org](http://www.friendsof
animalcare.org)*

Announcement: An Adoption Shelter, Spay/Neuter Clinic, and
Educational Building to be built in Brackenridge Park!!!



*Animals
slated
for death
will be
Saved!*



Friends of Animal Care
Services' Spokesperson,
Jesse James Leija,
two-time world
champion boxer
with his dog, Zane

Thanks to a forward thinking City Council, City Staff, and especially Assistant City Manager, T. C. Broadnax, San Antonio has dedicated \$1.8 million the Project. To make the Celebration of Pets Center something we all can be proud of, an additional \$1.5 million needs to be raised. Why so much? It is like building 40-50 bathrooms for the adoption center as well as restrooms for all the children coming to the education building, not to mention a hospital.

Please spread the word to donate to FACS!



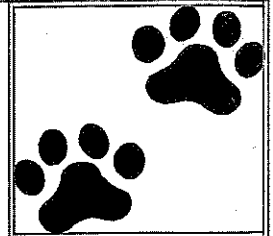
Jesse at his gym,
ChampionFit Gym.



Please make this worthy endeavor a reality with your tax-deductible donations to the San Antonio Area Foundation, by designating Friends of Animal Care Services or send a check to FACS, 84 Granburg Circle, San Antonio, TX 78218-3012.



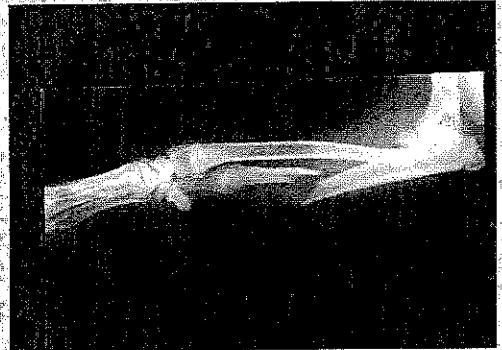
PAWSITIVELY SAN ANTONIO



Mika after being rescued.

**Mika,
the poster dog for
"The Link"**

Mika is a victim of domestic violence. She was thrown against a wall and her front leg was broken (see right). The growth plate was also damaged.



First x-ray taken at Animal Defense League

This occurred while the alleged perpetrator was also beating up on his girlfriend.

Mika's care involved several agencies—Dr. Randy Moerbe at ADL, Animal Care Services' veterinarians, Dr. Ed Nichols of Crestway Animal Clinic, and Dr. Fred Williams of the South Texas Veterinary Specialists (at right).



Mika today—10 months old.



**When animals are abused, people are at risk;
when people are abused, animals are at risk.**

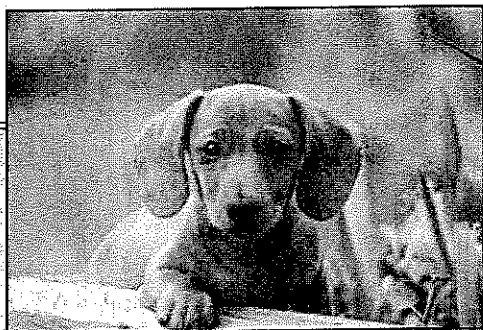
"Social scientists and law enforcement agencies have begun to examine cruelty to animals as a serious human problem closely linked to domestic violence, child abuse, elder abuse, and other violent crimes. [These efforts] cannot undo generations of abuse, but they can be an effective means of breaking the cycle of family violence from one generation to the next."

— International Association of Chiefs of Police

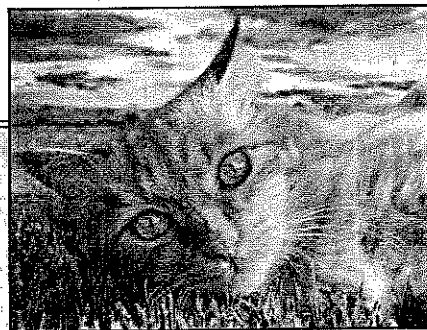
Founded in 1877, the American Humane Association is the only national organization dedicated to protecting both children and animals. The American Humane Association is the author of "The Link" and Friends of Animal Care Services works with AHA in development of programs for the San Antonio Area.



PAWSITIVELY SAN ANTONIO



Let's Save
Pets like these



MEMBERSHIP FRIENDS OF ANIMAL CARE SERVICES

To enable Friends of Animal Care Services to raise money for the offsite Adoption, Spay/Neuter, Education Buildings, membership dues are needed to make this "Celebration of Pets" Center a reality. We hope everyone will join this effort to get the first of its kind in the country municipal no-kill facility. Everyone's help is needed to make this a success! Your name will be in the "Membership" Section of "PAWSitively San Antonio". By joining, you will be a part of a benchmark project, the first of its kind for our community and in the State of Texas making a place where adoptions, spay/neuter, and education are key!! Honor someone or a favorite pet; memorialize a pet or pet owner; naming rights available for large donations.

We take your privacy very seriously and will never share or sell our membership list. Please help us keep our costs down by providing your email address. Future editions of the newsletter will be sent via the internet.

Membership dues can now be paid online through PayPal or with any major credit card. Please be sure to send an email to let us know about your membership information (name, street address, city, state, zip code, and email address) for our recordkeeping.

Categories of Membership:

- \$25,000+ (Live Saver);
- \$10,000 - \$24,999 (Animal Protector);
- \$5,000 - \$9,999 (Pet Rescuer);
- \$1,000 - \$4,999 (Pet Lover);
- \$500 - \$999 (Tail Wagger);
- \$100 - \$499 (Supporter);
- \$59 - \$99 (Family)
- \$40 - \$59 (Individual)



PAWSITIVELY SAN ANTONIO

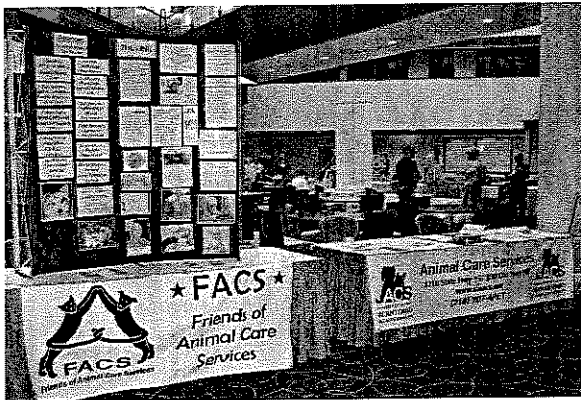


Animal Care Services Employee Highlights



Many dedicated employees work at ACS. Everyone loves Larry Moreno. Recognized by Director Gary Hendel as one of the most dedicated workers, Larry is responsible for a large portion of the adoptions. According to Larry, "Getting one of our animals into a forever home is what it is all about." Larry is very friendly and happy, always with a smile on his face. He has the right personality needed to be a successful adoption counselor. Larry came to ACS in May of 2007, after having been employed in a bank setting or self employed. It paid well but he was never satisfied. There had always been a urgency in his spirit to help animals especially cats and dogs. And one day Larry sat down with his wife and told her that he needed to make a change to make himself feel good about what he was doing with his life. So he looked for a job involving animals, starting with the Department of Defense K9 department for about 4 months working with the canines that are used in patrol duty, drugs and explosive detection. But when he heard ACS was hiring, he jumped at the chance simply for the fact that the animals that ACS takes in need more attention and help than the ones he was working with. What he loves about his job....EVERYTHING! The people that he works with are all awesome, and everyday is a new opportunity to help a new creature that he feels that God has put in his path to help. He knows that ACS is constantly being called the villain but no one sees the GOOD they do and he has the complete pleasure to witness the everyday battle to protect and love animals that others have discarded.

Texas Federation of Animal Care Societies Annual Conference



FACS had a display table next to the Animal Care Services table.

The Texas Federation of Animal Care Societies held the 2010 Training Conference in Houston.

The 2011 Annual Training Conference
San Antonio, Texas
Airport Hilton Hotel
Sunday,
Monday, and Tuesday,
February 13, 14, and 15th.



Animal Care Services' staff: Dr. Anne Emshoff; Jeanne Saadi, and Gary Hendel, Director and TFACS Board member

Friends of Animal Care Services is a proud member of:
American Humane Association
Texas Federation of Animal Care Societies
Alamo Area Partners for Animal Welfare

Several members of the FACS Board serve on the Animal Care Services Advisory Board & the Architectural Selection Committee for the Pet Center in Brackenridge Park.

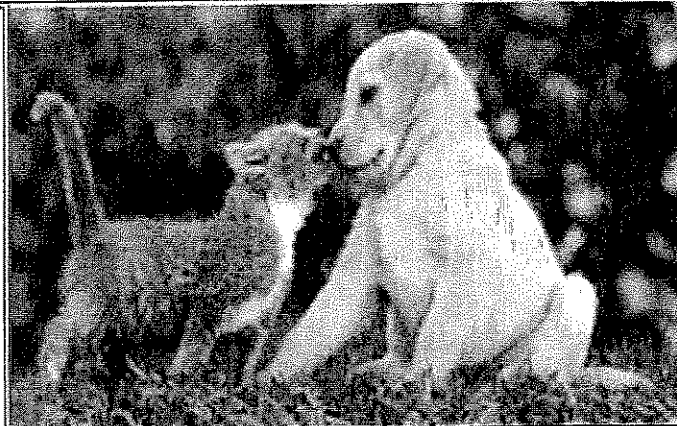


PAWSITIVELY SAN ANTONIO



San Antonio Area Foundation Grant Award to Friends of Animal Care Services for spay/neuter surgeries at Animal Care Services

Thanks to the San Antonio Area Foundation, FACS was once again awarded a grant for City Council Districts 1 through 6 to do free spay/neuter surgeries. This is the best way to solve the pet overpopulation problem.



Volunteers Needed!!!

Volunteers are the backbone of every non-profit agency. FACS needs YOU!!

The importance of the community participation in building the Celebration of Pets Center in Brackenridge Park makes everyone proud of the finished product. Our community needs to be offered the opportunity to understand the importance of this Center and volunteers are needed to staff booths and educate the public about this.

Another focus is "The Link" between animal abuse, child abuse, and family violence. Friends of Animal Care Services participates in family violence seminars and conferences handing out material to educate people about "The Link", an American Humane Association Program.

Committees are set up and FACS is seeking volunteers:

"The Link" Committee

Fundraising Committee

Grants Committee

Public Relations/Media Committee

Finance Committee

Outreach/Volunteer Committee

If you will help, please contact Sallie Scott at salliescot@sbcglobal.net to fill out a volunteer form and discuss where your talents can best be utilized.



PAWSITIVELY SAN ANTONIO



Erik Walsh,
Assistant City Manager,
Reassigned to Animal Care Services

Erik Walsh, a native of San Antonio, is now over the Police Department, Fire Department, and Animal Care Services Department. Mr. Walsh has almost 15 years of municipal government experience with the City of San Antonio. He was promoted to Assistant City Manager in 2006. We welcome Erik Walsh and hope he has been aware of the animal problems facing San Antonio as a native San Antonio resident. With oversight over Police and Fire, the hope is that Animal Care Services has been given a prominent position because of the urgency of the animal problems.

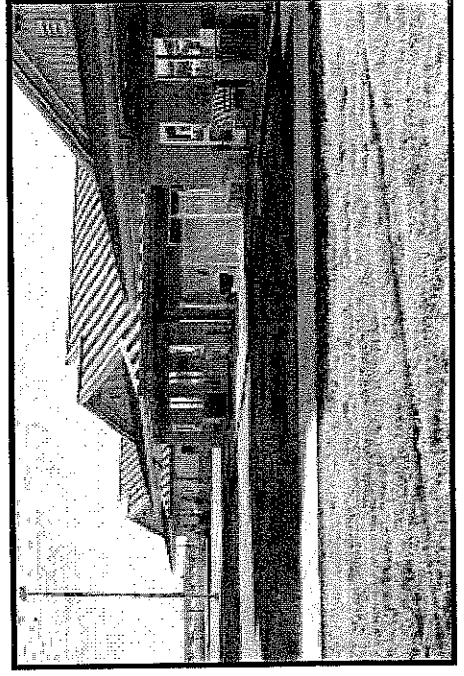
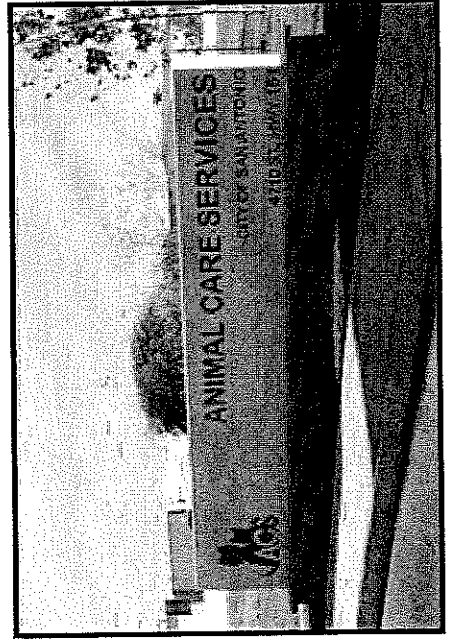
City of San Antonio

Animal Care Services

FY 2011 Outreach/Goals

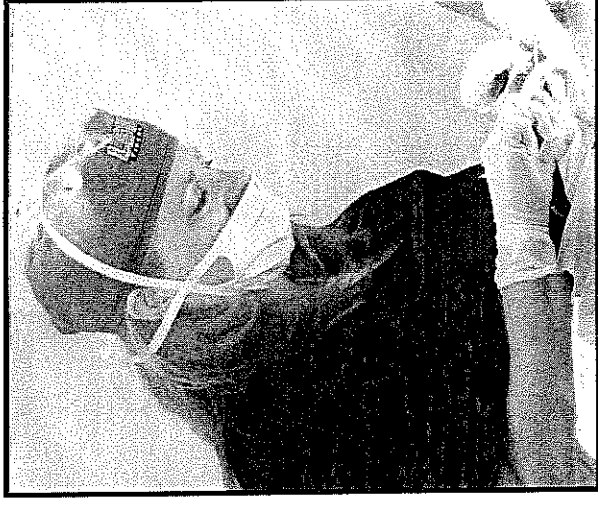


October 20, 2010



Mission

- Animal Care Services is dedicated to making San Antonio a City in which every animal receives responsible care.
- The City of San Antonio's Animal Care Services joins the animal welfare movement and is committed to providing not only control but also care for the animals that are brought into the facility.
- This commitment involves providing sanitary shelter for lost and stray animals, animal licensing, in some cases medical care, expanding vaccine protocols, and initiating programs to decrease the number of animals euthanized.



Departmental Goals

■ Veterinary Clinic

\$500,000 received during FY 2011 budget for Spay Neuter Surgeries

	FY11 Goal	FY '10	FY'09
County Spay Neuter Totals	47,000	43,000	40,000
Spay/Neuter Surgery Total	16,000	10,434	10,057
In-House/Spay Neuter Van	6000	7,084	n/a
SpaySA		2,161	1,300
SNIPSA		729	n/a
SNAP		460	n/a

■ Field Operations

With the addition of Brooks Kennels an additional 10,000 animals can be picked up

	FY '11 Goal	FY 2010	FY 2009
Calls For Service	78000	83,000	88,240
Animals Impounded	34,000	24,495	23,716
Citations Issued	5200	4900	1300

Departmental Goals Cont'd

■ Live Release/Foster

	FY '11 Goal	FY 2010	FY 2009
Animals Adopted	3200	2,924	2,806
Rescue/Transferred	3000	2,857	2,216
Returned to Owner (RTO)	1900	1,559	1,196

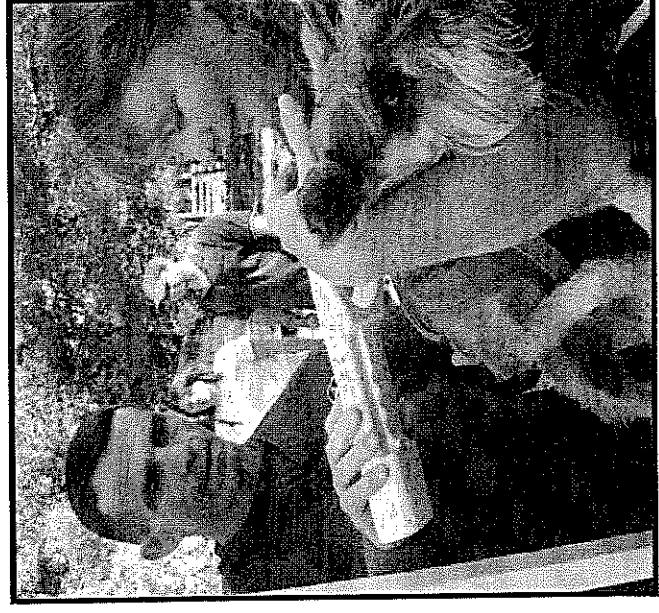
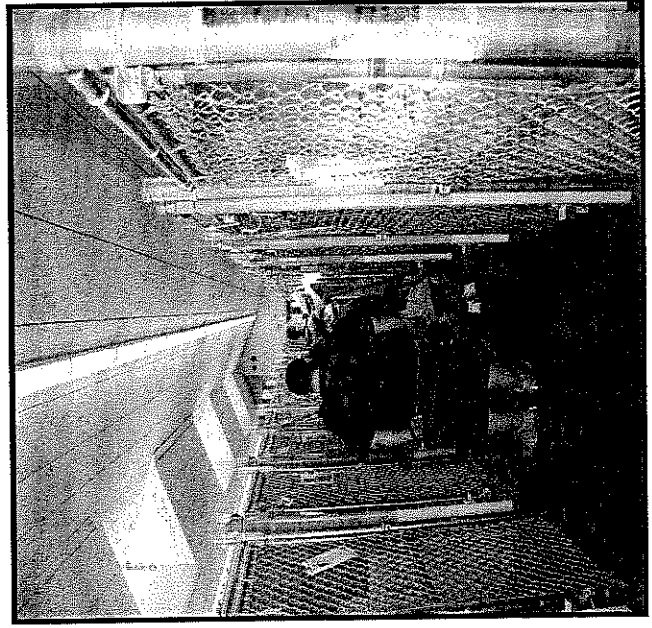
■ Volunteer/Community Outreach

	FY '11 Goal	FY 2010	FY 2009
Educational Presentations	650	600	100
Volunteer Hours	15,000	12,695	7,912

Departmental Goals Cont'd

■ Donations

	FY '11 Goal	FY 2010	FY 2009
Donations	75,000	54,090	47,174



ACS On-Going Projects

- Executive Report
- Sector Deployment for ACO's
- Animal Transport Program
- Live Release Program
- On-Line Licensing Program
- Educational Outreach/Community Awareness

ACS Projects Moving Forward

- Veterinary Partnership Program
- \$500,000 Spay/Neuter Strategic Plan
- Brackenridge
- City Employees ACS Initiative
- Bexar County Order/State Law
- GIS Analysis and Mapping
- ACS Regional Training and Education

Questions?



City of San Antonio
Department of Animal Care Services
Director's Report
October 20, 2010

Brooks City Base Kennel Project

The Brooks Kennel Project is scheduled to open on Monday, October 18th to accept animals. All logistics have been worked out with regards to Policy and Procedures, animal handling, transport, and communications for the facility. All Brooks' procedures are placed on the ACS website.

Brackenridge Adoption Facility

The architect to design the facility has been selected; however, due to current negotiations with City Council, no additional information can be forwarded at this time. CIMS and ACS staff presented this item during B-Session on October 6th and was given the green light to move forward with the next steps. It's anticipated this site will be completed in the fall of 2012.

Personnel

The following positions have been filled within the last couple of weeks:

- 2 Animal Care Attendants started on October 4th
- 3 Animal Care Attendants started on October 11th
- 1 Veterinary Technician started on October 11th
- Danni Alcantara a current Animal Care Representative has accepted the promotion to Animal Care Officer
- Interviews for the vacant Animal Care Representative position were conducted during the week of October 4th.
- Interviews for the Field Operations Manager position was conducted during the week of October 11th



DANGEROUS DOG NOT WEARING A COLLAR	0	1	0	0	0	0	0	0	1	0	0	0	0	0	2
DANGEROUS DOG NOT LICENSED	0	0	0	0	0	0	0	0	1	0	0	0	0	1	2
FAILURE TO MEET REQUIREMENT FOR															
DANGEROUS DOG	0	14	4	0	0	0	0	0	0	0	0	0	0	0	18
INSURANCE CERTIFICATE	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
PET SHOP LICENSE	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2
LIVESTOCK WITHOUT SHELTER	0	0	0	2	1	0	0	0	0	0	0	0	0	0	3
FAILURE TO REPORT A BITE	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1
BARKING DOG	0	1	0	0	0	0	0	0	0	0	0	0	0	3	4
EXCESSIVE FOWL	0	0	0	0	1	1	0	0	0	0	0	0	0	0	2
CHANGE STATUS FOR DANGEROUS DOG															1
	346	246	324	513	445	460	541	495	512	271	231	278	0	0	4,662

Total Citations



November

December

JanuaryFebruary[illegible]

February 8-14 22 4 16 5 6 4 6 2 0 0 0 1 2 0 0 8 1 0 0 2 2 3 4 88
February 15-21 15 6 19 2 8 8 9 71 0 0 1 2 0 0 2 2 2 0 0 9 8 7 1 170
February 22-28 29 2 33 3 6 4 6 4 0 0 0 2 1 0 0 4 4 0 0 5 0 2 1 106
Total Surgeries 80 14 86 17 29 26 26 82 0 0 0 10 5 0 0 20 7 0 0 23 11 15 9 460

March

March 1-6 30 1 19 11 8 9 6 9 0 0 0 5 1 0 0 5 1 0 0 6 0 1 3 115
March 7-13 30 1 20 8 3 12 4 4 0 0 0 4 1 0 0 3 2 0 0 7 0 3 3 105
March 14-20 30 4 18 1 19 12 3 6 0 0 0 5 2 0 0 3 6 0 0 11 0 0 0 120
March 21-27 28 3 23 3 8 3 5 5 0 0 0 10 4 0 0 1 5 0 0 7 2 5 1 113
March 28-31 8 4 19 3 8 4 8 6 0 0 0 8 0 0 0 4 3 0 0 8 2 0 0 85
Total Surgeries 126 13 99 26 46 40 26 30 0 0 0 32 8 0 0 16 17 0 0 39 4 9 7 538

April

April 1-3 8 0 13 0 4 5 0 0 0 0 0 1 0 0 0 0 0 0 0 3 0 0 0 34
April 4-10 22 4 44 4 18 13 13 5 0 0 0 6 2 0 0 7 1 0 0 7 5 5 3 159
April 11-17 34 3 29 4 9 8 7 10 0 0 0 5 2 0 0 8 1 0 0 5 4 4 1 134
April 18-24 7 1 8 2 3 4 13 5 0 0 5 4 25 1 12 6 8 6 8 0 2 1 0 0 121
April 25-31 35 2 27 3 8 4 5 0 0 0 5 3 6 3 5 0 3 2 4 0 3 4 5 5 132
Total Surgeries 106 10 121 13 42 34 38 20 0 10 7 43 8 17 6 26 10 12 0 20 14 14 9 580

May

May 1-8 26 7 26 3 7 6 0 0 0 0 20 11 0 2 4 0 2 1 4 0 3 11 3 3 139
May 9-15 16 0 33 2 10 5 0 0 0 14 6 1 3 20 0 4 2 2 9 0 0 2 5 1 133
May 16-22 35 2 35 7 23 22 0 0 0 15 14 1 3 11 1 2 0 0 10 3 6 4 3 2 199
May 23-29 13 0 16 3 10 8 11 8 0 0 6 6 10 1 3 1 12 4 2 1 0 3 8 1 127
May 30-31 0 0 0 0 0 0 0 0 0 0 7 7 0 0 4 0 0 0 4 1 0 0 0 0 23
Total Surgeries 90 9 110 15 50 41 11 8 0 62 44 12 9 42 2 20 7 29 5 9 20 19 7 621

June

June 1-5 14 0 11 2 8 12 0 1 0 17 7 1 1 5 1 1 1 10 5 1 0 0 0 98
June 6-12 20 1 20 1 15 19 0 0 0 23 11 0 1 22 8 0 2 21 2 6 6 0 0 178
June 13-19 11 3 12 6 13 17 0 0 0 21 13 2 1 22 4 1 1 16 2 6 9 0 0 160
June 20-26 21 1 10 4 11 10 0 0 0 34 18 0 0 21 4 1 1 14 0 4 9 0 0 163
June 27-30 10 1 8 3 14 11 0 0 0 5 3 0 0 3 0 1 1 3 0 4 2 0 0 69
Total Surgeries 76 6 61 16 61 69 0 1 0 100 52 3 3 73 17 4 6 64 9 21 26 0 0 668

July

July 1-3 10 1 9 2 4 0 1 6 0 5 0 0 1 0 0 0 0 0 0 2 2 0 0 43
July 4-10 21 2 11 4 13 6 1 0 0 19 14 3 4 8 4 3 7 13 2 5 7 0 0 147
July 11-17 19 0 21 4 13 11 0 0 0 23 24 0 0 26 11 1 5 17 2 6 19 0 0 204



City of San Antonio - Animal Care Services
Asilomar Report
9/1/2010 To 9/30/2010.



Beginning Shelter Count: 429

LIVE RELEASE: 28.42%

INTAKE (Live Dogs & Cats Only)			
	Dogs	Cats	Total
<i>From the Public</i>			
Healthy	862	338	1200
Treatable-Rehabilitatable	142	79	221
Treatable-Manageable	178	141	319
Unhealthy and Untreatable	356	504	860
B Subtotal Intake from Public	1538	1062	2600
<i>Incoming Transfers from Organizations within Community/Coalition</i>			
Healthy	0	0	0
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	0	0	0
Unhealthy and Untreatable	0	0	0
C Subtotal Intake from Organizations within Commu	0	0	0
<i>Incoming Transfers from Organizations outside Community/Coalition</i>			
Healthy	0	0	0
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	0	0	0
Unhealthy and Untreatable	0	0	0
D Subtotal Intake from Organizations outside Commu	0	0	0
<i>From Owners/Guardians Requesting Euthanasia</i>			
Healthy	2	1	3
Treatable-Rehabilitatable	1	0	1
Treatable-Manageable	0	1	1
Unhealthy and Untreatable	39	12	51
E From Owners/Guardians Requesting Euthanasia	42	14	56
F Total Intake [B+C+D+E]	1633	1102	2735
G Owner/Guardian Requested Euthanasia (Unhealthy&Untreatable Only)	39	12	51
H Adjusted Intake [F-G]	1594	1090	2684

OUTCOME**ADOPTIONS (Only dogs and cats adopted by the public)***Involving Dogs and Cats from Animals Control and Traditional Shelters*

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

I Total Adoptions**225****62****287****Outgoing Transfers to Organizations within Community/Coalition**

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

J Total Outgoing Transfers to Organizations within**154****20****174****Outgoing Transfers to Organizations outside Community/Coalition**

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

K Total Outgoing Transfers to Organizations outside**118****64****182****L Return to Owner/Guardian****99****12****111****Dogs & Cats Euthanize***Involving Dogs and Cats from Animals Control and Traditional Shelters***M Healthy (Includes Owner/Guardian Requested Euthanasia)****482****219****701****N Treatable-Rehabilitatable (Includes Owner/Guardian Requested Eutha****3****1****4****O Treatable-Manageable (Includes Owner/Guardian Requested Euth****5****1****6****P Unhealthy and Untreatable (Includes Owner/Guardian Requested****565****668****1233****Q Total Euthanasia [M+N+O+P]****1064****889****1953****R Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable****41****13****54****S Adjusted Total Euthanasia [Q-R]****1023****876****1899****T Subtotal Outcomes [I+J+K+L+S]****1619****1034****2653***Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)***U Died or Lost in Shelter Care****5****5****10****Total Outcomes [T+U]****1624****1039****2663***Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)*



City of San Antonio - Animal Care Services
Asilomar Report
10/1/2010 To 10/15/2010.



Beginning Shelter Count: 517

LIVE RELEASE: 32.76%

INTAKE (Live Dogs & Cats Only)

	Dogs	Cats	Total
<i>From the Public</i>			
Healthy	352	192	544
Treatable-Rehabilitatable	72	13	85
Treatable-Manageable	99	39	138
Unhealthy and Untreatable	167	118	285
B Subtotal Intake from Public	690	362	1052
<i>Incoming Transfers from Organizations within Community/Coalition</i>			
Healthy	0	0	0
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	0	0	0
Unhealthy and Untreatable	0	0	0
C Subtotal Intake from Organizations within Commu	0	0	0
<i>Incoming Transfers from Organizations outside Community/Coalition</i>			
Healthy	0	0	0
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	0	0	0
Unhealthy and Untreatable	0	0	0
D Subtotal Intake from Organizations outside Commu	0	0	0
<i>From Owners/Guardians Requesting Euthanasia</i>			
Healthy	1	0	1
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	1	1	2
Unhealthy and Untreatable	18	1	19
E From Owners/Guardians Requesting Euthanasia	20	2	22
F Total Intake [B+C+D+E]	741	369	1110
G Owner/Guardian Requested Euthanasia (Unhealthy&Untreatable Only)	18	1	19
H Adjusted Intake [F-G]	723	368	1091

OUTCOME**ADOPTIONS (Only dogs and cats adopted by the public)***Involving Dogs and Cats from Animals Control and Traditional Shelters*

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

I	Total Adoptions	97	25	122
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Outgoing Transfers to Organizations within Community/Coalition

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

J	Total Outgoing Transfers to Organizations within	32	1	33
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Outgoing Transfers to Organizations outside Community/Coalition

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

K	Total Outgoing Transfers to Organizations outside	98	43	141
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L	Return to Owner/Guardian	44	4	48
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Dogs & Cats Euthanize*Involving Dogs and Cats from Animals Control and Traditional Shelters*

M	Healthy (Includes Owner/Guardian Requested Euthanasia)	167	63	230
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N	Treatable-Rehabilitatable (Includes Owner/Guardian Requested Eutha	0	0	0
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O	Treatable-Manageable (Includes Owner/Guardian Requested Euth	12	12	24
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P	Unhealthy and Untreatable (Includes Owner/Guardian Requested	235	228	463
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Q	Total Euthanasia [M+N+O+P]	424	303	727
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R	Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable	19	2	21
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S	Adjusted Total Euthanasia [Q-R]	405	301	706
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T	Subtotal Outcomes [I+J+K+L+S]	676	374	1050
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Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)

U	Died or Lost in Shelter Care	3	2	5
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V	Total Outcomes [T+U]	679	376	1055
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*Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)***Ending Shelter Count: 470**

Kennel Statistics Report

Intakes from 09/01/10 to 10/15/10

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
CONFISCATE	BITE	22	161	0	7	7	16	213
	CRUELTY	7	12	0	6	98	2	125
	DANGER DC	0	4	0	0	0	0	4
	EVICTION	1	3	0	0	5	1	10
	HOSPITAL	0	4	0	0	0	0	4
	POLICE	0	7	0	0	0	0	7
	TOTAL	30	191	0	13	110	19	363
DISPO REQ	OTC	0	3	1	1	0	1	6
	OTC OWNE	0	3	0	1	0	0	4
	TOTAL	0	6	1	2	0	1	10
EUTH REQ		1	0	0	0	0	0	1
	NIGHT OWN	0	1	0	0	0	0	1
	OTC OWNE	15	55	0	0	0	6	76
	TOTAL	16	56	0	0	0	6	78
FOSTER		0	0	0	2	0	0	2
	FIELD	0	2	0	0	0	0	2
	OTC	6	58	0	47	0	32	143
	TOTAL	6	60	0	49	0	32	147
OB HEAD		7	7	0	3	11	1	29
	TOTAL	7	7	0	3	11	1	29
OWNER SUR	FIELD	2	22	0	0	0	1	25
	OTC	39	65	0	37	0	34	175
	TOTAL	41	87	0	37	0	35	200
RETURN	FIELD	1	3	0	0	1	0	5
	NIGHT	0	1	0	0	0	0	1
	OTC	1	15	0	5	0	5	26
	TOTAL	2	19	0	5	1	5	32
SN CLINIC		3	1	0	0	0	0	4
	TOTAL	3	1	0	0	0	0	4
STRAY	FIELD	59	693	1	165	12	246	1,176

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
STOLEN	TOTAL	0	0	0	0	0	2	2
TRANSFER		5	4	0	0	0	2	11
	AL TX DACH	0	0	0	1	0	0	1
	ALAMO HKC	0	2	0	2	0	0	4
	ANIMAL DEF	0	13	0	17	0	31	61
	AUSTIN BOX	0	5	0	0	0	0	5
	AWSBC	2	3	0	12	0	0	17
	BULVERDE H	0	2	0	0	0	0	2
	DIAMOND D	0	2	0	0	0	0	2
	DOBIE RESC	0	1	0	0	0	0	1
	GERMAN SHP	0	1	0	0	0	0	1
	GOLD RIBBO	0	1	0	0	0	0	1
	HELOTES HS	0	6	0	0	0	8	14
	HOMEWARD	0	51	0	0	0	61	112
	LONE STAR	0	1	0	0	0	0	1
	LOVE4PAWS	0	2	0	0	0	0	2
	MINSCHNAUZ	0	2	0	0	0	0	2
	NEW LEASH	0	1	0	0	0	0	1
	RES Q PETS	2	1	0	6	0	0	9
	RESCUE GRP	1	10	1	1	0	13	26
	RUFF	0	2	0	0	0	0	2
	SA PUG	0	1	0	0	0	0	1
	SCAT	2	0	0	0	0	0	2
	SNIPSA	0	6	0	2	0	0	8
	SPCA	0	24	0	0	0	0	24
	STXPERSIAN	1	0	0	0	0	0	1
	TEJAS RESC	1	1	0	0	0	0	2
	WEIM RESC	0	1	0	0	0	0	1
	WILDLIFE	0	2	0	0	1	0	3
	TOTAL	14	145	1	41	1	115	317
TOTAL		333	1,649	2	1,160	109	760	4,013

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
EUTH	SWEEP 1	0	2	0	0	0	0	2
	SWEEP 2	0	3	0	0	0	0	3
	SWEEP 3	0	3	0	0	0	0	3
	SWEEP 5	0	9	0	0	0	0	9
	SWEEP 6	0	2	0	0	0	0	2
	TIME/SPACE	94	575	0	187	0	73	929
	TOTAL	240	1,060	0	952	12	428	2,692
EUTH ER		13	14	0	17	0	3	47
	TOTAL	13	14	0	17	0	3	47
FOSTER		1	0	0	1	0	0	2
	GANGEL	0	36	0	0	1	8	45
	LIFESAVER	2	45	0	1	0	20	68
	MEDICAL	0	0	0	2	0	3	5
	NURSING	2	1	0	0	0	2	5
	TIME	0	1	0	0	0	0	1
	TIME/SPACE	0	2	0	0	0	2	4
	TOO YOUNG	2	0	0	61	0	22	85
	TOTAL	7	85	0	65	1	57	215
LOST EXP		2	2	0	0	0	0	4
	TOTAL	2	2	0	0	0	0	4
MISSING		1	1	0	1	0	0	3
	IN KENNEL	0	0	0	0	0	1	1
	STOLEN	0	0	0	0	3	0	3
	TOTAL	1	1	0	1	3	1	7
RELOCATE		1	0	0	0	5	0	6
	TOTAL	1	0	0	0	5	0	6
RESCUE		0	0	0	0	53	0	53
	TOTAL	0	0	0	0	53	0	53
RTO		5	51	0	1	0	0	57
	WALKIN	8	88	0	2	0	4	102
	TOTAL	13	139	0	3	0	4	159
STATE LAB		9	3	0	1	9	1	23
	TOTAL	9	3	0	1	9	1	23
STOLEN		0	0	0	0	0	2	2

Kennel Statistics Report

Outcomes from 09/01/10 to 10/15/10

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
ACS COLONY		2	0	0	0	0	0	2
	TOTAL	2	0	0	0	0	0	2
ADOPTION		0	1	0	1	0	0	2
	AAPAW	0	17	0	4	0	12	33
	ACS ADOPT	23	125	0	54	4	110	316
	OFF SITE	0	13	0	5	0	10	28
	RESCUE GRP	1	26	0	0	0	6	33
	SMART 1396	0	2	0	0	0	2	4
	TOTAL	24	184	0	64	4	140	416
DIED		0	0	0	2	2	0	4
	AT VET	2	1	0	1	0	0	4
	ENROUTE	1	1	0	2	1	1	6
	IN FOSTER	1	0	0	0	0	2	3
	IN KENNEL	1	3	0	4	17	3	28
	TOTAL	5	5	0	9	20	6	45
DOA		2	11	1	7	1	3	25
	TOTAL	2	11	1	7	1	3	25
EUTH		1	1	0	0	1	0	3
	AGE WEAN U	13	13	0	366	1	127	520
	AGE WEAN/M	2	9	0	7	0	1	19
	BEH MANAGE	0	2	0	0	0	4	6
	BEH UNMAN	45	176	0	50	3	11	285
	CON DIS M	3	0	0	1	0	0	4
	CON DIS U	17	51	0	207	2	95	372
	INJ REHAB	0	1	0	0	0	0	1
	INJ UNMAN	31	114	0	34	2	40	221
	MED MANAGE	0	1	0	0	0	0	1
	MED REHAB	1	1	0	0	0	0	2
	MED UNMAN	33	96	0	100	3	77	309
	PREGNANT	0	1	0	0	0	0	1

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
STRAY	NIGHT	47	145	0	139	2	69	402
	OTC	119	313	0	755	4	325	1,516
	SWEEP 1	0	6	0	0	0	0	6
	SWEEP 2	0	8	0	1	0	1	10
	SWEEP 3	0	7	0	0	0	2	9
	SWEEP 4	0	2	0	0	0	0	2
	SWEEP 5	2	34	0	9	0	9	54
	SWEEP 6	0	12	0	0	0	0	12
	TOTAL	227	1,220	1	1,069	18	652	3,187
TOTAL		332	1,647	2	1,178	140	751	4,050

**Animal Care Services
Surgical Report
FY 2010
Sep-2010**

	Clinic Surgery Days	Clinic Surgeries	Van Surgery Days	Spay Neuter Van Surgeries	Total Days Worked	SX Totals	Average Surgeries Per Surgical Shift
Contract DVM's							
Meier							
Rodgers	2	59	9	162	11	221	20
Pacheco							
McMaughn							
Vretis							
Coke							
Littleton							
Contract Totals	2	59	9	162	11	221	20
Staff DVM's							
Draper		0	0	0	0	0	0
Strong		101	2	29	9	130	14.4
Emshoff		200	1	9	13	209	16
Staff Totals		301	3	38	22	339	
SNIPSA						*****	
Overall Totals		360	12	200	33	560	



Animal Care Services
4710 State Highway 151, San Antonio, TX 78227
210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



**Animal Care Services
PIO Report - September 2010***

Community shows-Animal Care Services taped a series of community awareness shows that will run on eight local radio stations throughout the fall. Topics included portions of Chapter 5, spay neuter and licensing. The half hour shows will run on stations in the Univision Radio group (Tejano KXTN, The Beat 98.5 and 97.7Rock) as well as all of the stations in the Cox radio group (Magic 105.3 KSMG, KKYX-AM, 99.5 KISS, Y100 and 106.7 KTKX).

ACS FY10 Achievements-Animal Care Services recently completed the department's list of achievements for Fiscal Year 2010, compiled as inclusion in the City Manager's Annual Report.

AAPAW super adoption events-As previously reported ACS has been tasked with assisting both the SA Humane Society and Animal Defense League in organizing the AAPAW Super Adoption event for October 2010. This includes promotions and public relations. To that end, ACS negotiated a print and online advertising package with the Express News to garner publicity for the event. In addition, the department promoted the event in house, on the ACS website and through scheduled ACS promotions like Fox News First and PAWSitively Pets.

Promoting Fosters- Animal Care Services did several stories with local media outlets to highlight temporary pet parents. A primary area of focus-the new shelter transport partnership with Animal Rescue Friends and ACS Lifesavers. The foster based program will see more than 2 dozen animals leave for no kill shelters in the Northeast at the end of the month.

Wildlife interactions/Licensing-Enterprised story-Animal Care Services' ongoing relationship with local media outlets has allowed the shelter to create community awareness opportunities through enterprised stories. After seeing a roaming dog that had a run in with a porcupine, the shelter was able to leverage the animal's treatment into a story on the importance of owner's keeping their pets in their yards as well as licensing and tags to encourage reclaim.

Cruelty cases-Animal Care Services continues to draw attention to the tragedy of animal cruelty through the promotion of highly visible cases with the local media. Over the last month, ACS has been able to garner community awareness and donations in connection with two continuing cruelty cases-one involving a trailer of horses left to die at a local repair shop and the other involving a videotaped act of cruelty against a German Shepherd.

Animal Care Services generated (17) media stories since the last advisory board meeting September 22, 2010. (4) News releases were issued to local media outlets.

*PIO reports include events/information during the time period between advisory board meetings.



Animal Care Services
4710 State Highway 151, San Antonio, TX 78227
210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



**STAFF REPORT
SEPTEMBER 2010**

SUMMARY

Number of Schools: 10

Number of Presentations: 58

Community Events/ Health Fairs: 4

Number of Children: 5,148

Number of Adults: 820

The Back to School Health Fairs we issued 343 Animal Licenses.

Schools Scheduled in August so far for the 2010-2011 School Year: 105

For the 2010 - 2011 School Year the Stats are as follows:

Number of Schools Visited: 10

Schools in Bexar County/Surrounding Metro: 1

Community Events/ Health Fairs: 4

Number of Presentations: 58

Number of Children: 5,148

Number of Adults: 820

Schools/Health Fairs Visited by Council Districts:

District 1: 2

District 2: 2

District 3: 1

District 4: 0

District 5: 3

District 6: 3

District 7: 0

District 8: 1

District 9: 1

District 10: 0

All of the presentations are primarily focused on Safety around Animals, Responsible Pet Ownership, Spay/Neuter, Animal License and the importance of Microchipping.



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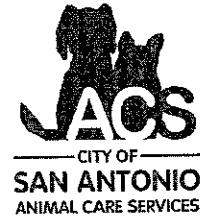
ACS VOLUNTEER HOURS REPORT
SEPTEMBER 2010

August

TOTAL SHELTER HOURS	624.25
TOTAL TRAINING	95.50
TOTAL OFFSITE HOURS	194
TOTAL COMMUNITY SERVICE HOURS	19
TOTAL GROUP HOURS	178.75
TOTAL OVERALL HOURS	1111.50
HOURS = FTE	6.95



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ACS DEAD ANIMAL PICK-UPS REPORTING DATA
September 2010

May

DEAD DOGS	1238
DEAD CATS	954
MISCELLANEOUS ANIMALS	422
TOTAL OVERALL ANIMALS	2234



CITY OF
SAN ANTONIO
ANIMAL CARE SERVICES

AVAYA Phone System

Animal Care Services Call Statistics

Call Tree System

Month	Total Calls	Answered Calls	Answer Rate
October 2008	7,370	2,654	36.0%
November 2008	7,147	3,929	55.0%
December 2008	7,373	4,085	55.4%
January 2009	8,728	5,233	60.0%
February 2009	7,647	4,768	62.4%
March 2009	8,967	5,700	63.6%
April 2009	9,014	6,840	75.9%
May 2009	11,763	9,302	79.1%
June 2009	11,696	9,514	81.3%
July 2009	11,110	8,964	80.7%
August 2009	9,995	8,270	82.7%
September 2009	11,608	9,566	82.4%
**October 1st—Feb. 2010—All calls were transferred to 311 to answer. Due to budget *			
March 2010	10,370	8,965	86.5%
April 2010	11,667	10,089	86.5%
May 2010	12,311	10,508	85.4%
June 2010	12,822	10,708	83.5%
July 2010	10,692	8,979	84%
August 2010	9,689	8,174	84.4%
September 2010	10,664	9,071	85.1%